



Dear Customer,

As part of our continuing infrastructure improvement program, Aqua Pennsylvania (Aqua) will replace the 6-inch cement water main on the following street in East Brandywine Township, Chester County:

- Hawthorne Drive between Horseshoe and Horseshoe pikes

The new 8-inch and 6-inch ductile iron main will increase service reliability, reduce the potential for discolored water and improve firefighting capabilities in the area. The \$990,000 project is scheduled to begin the week of April 2, 2018 with the installation of 2,900 feet of 8-inch and 500 feet of 6-inch ductile iron pipe, with completion expected in June. Aqua will have an inspector on the job each day to answer your questions.

Following the installation of the new water main, there will be a period of time during which the main will be chlorinated and tested before being put into service. Activity on the job site will be limited during this phase. Once testing has been completed, we will transfer each water service and any fire hydrants onto the new main, then make the final connections on the side streets and abandon the old main. It is important to note that the trench will be covered with temporary black top at the end of each work day. Permanent restoration will be complete in summer of 2018.

Construction will typically take place weekdays between 7 a.m. and 4 p.m. Access will be provided for emergency, mail and trash services. Residents will have access to their properties, but at times will need to enter from different directions due to changing work zones. We will notify customers 24 hours in advance of any scheduled shutdown. However, as with any construction project, an emergency shutdown might be necessary. If so, we will restore service as soon as possible.

If you have any questions regarding the project, please contact me at **610.430.0747**. Should you have an emergency, including a water quality issue, please call our Customer Service Department or emergency dispatcher at 877.987.2782.

We appreciate your patience and cooperation during this construction while we make important improvements to the water distribution system.

Sincerely,

Jim Rosser
Construction Superintendent – Great Valley Division